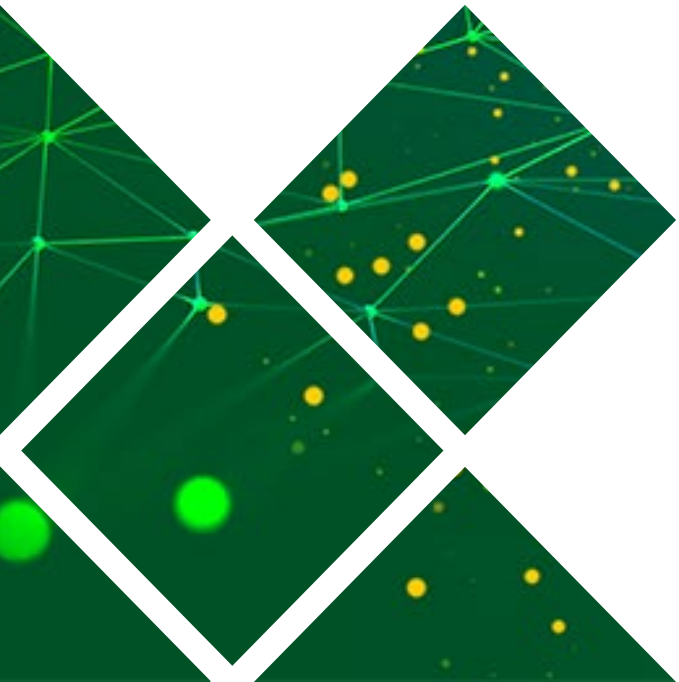


SEC Change Monthly Working Group Meeting

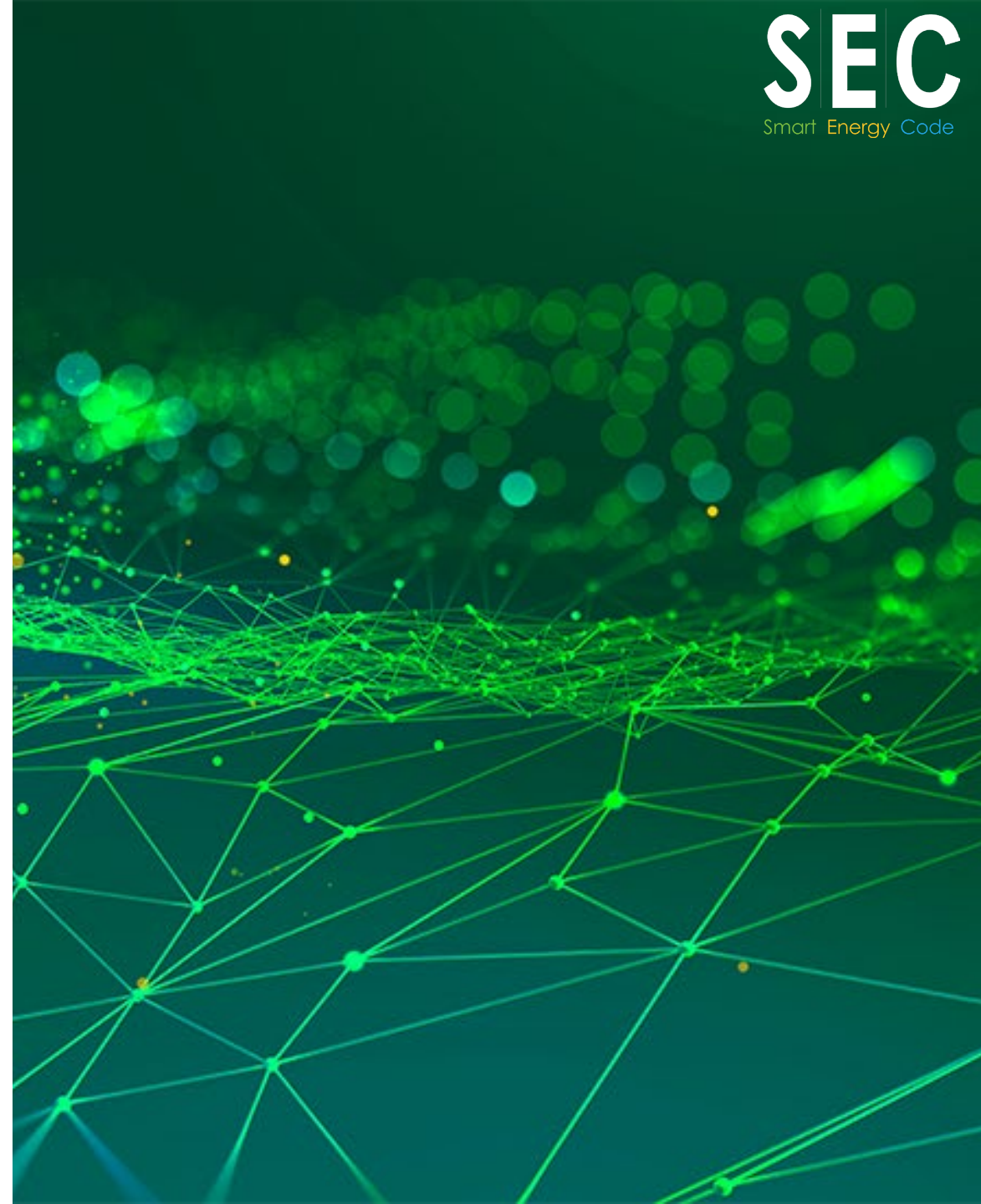
March 2025



Competition Act Compliance

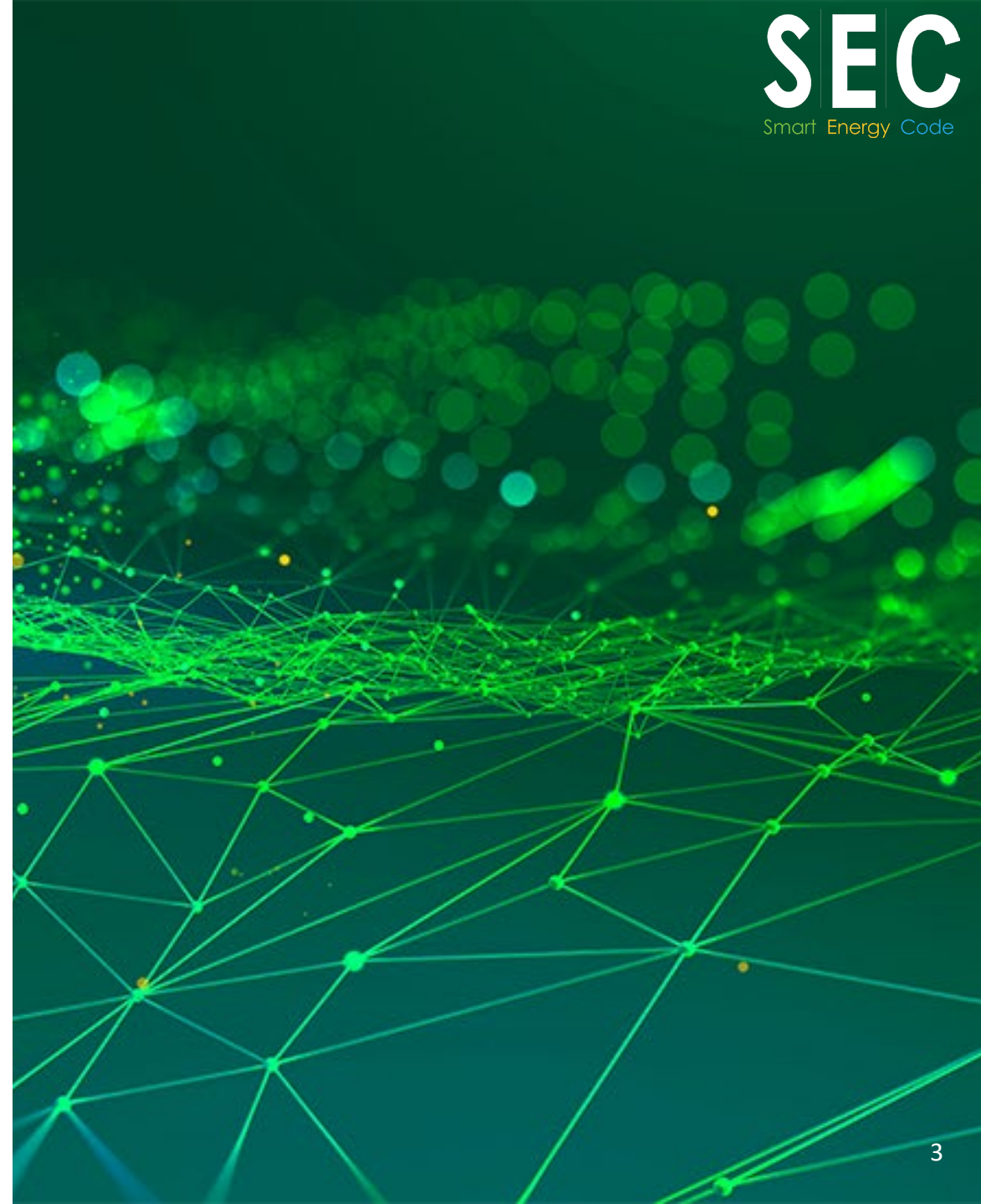
It is everyone's responsibility to say something

The Chair will move the conversation on



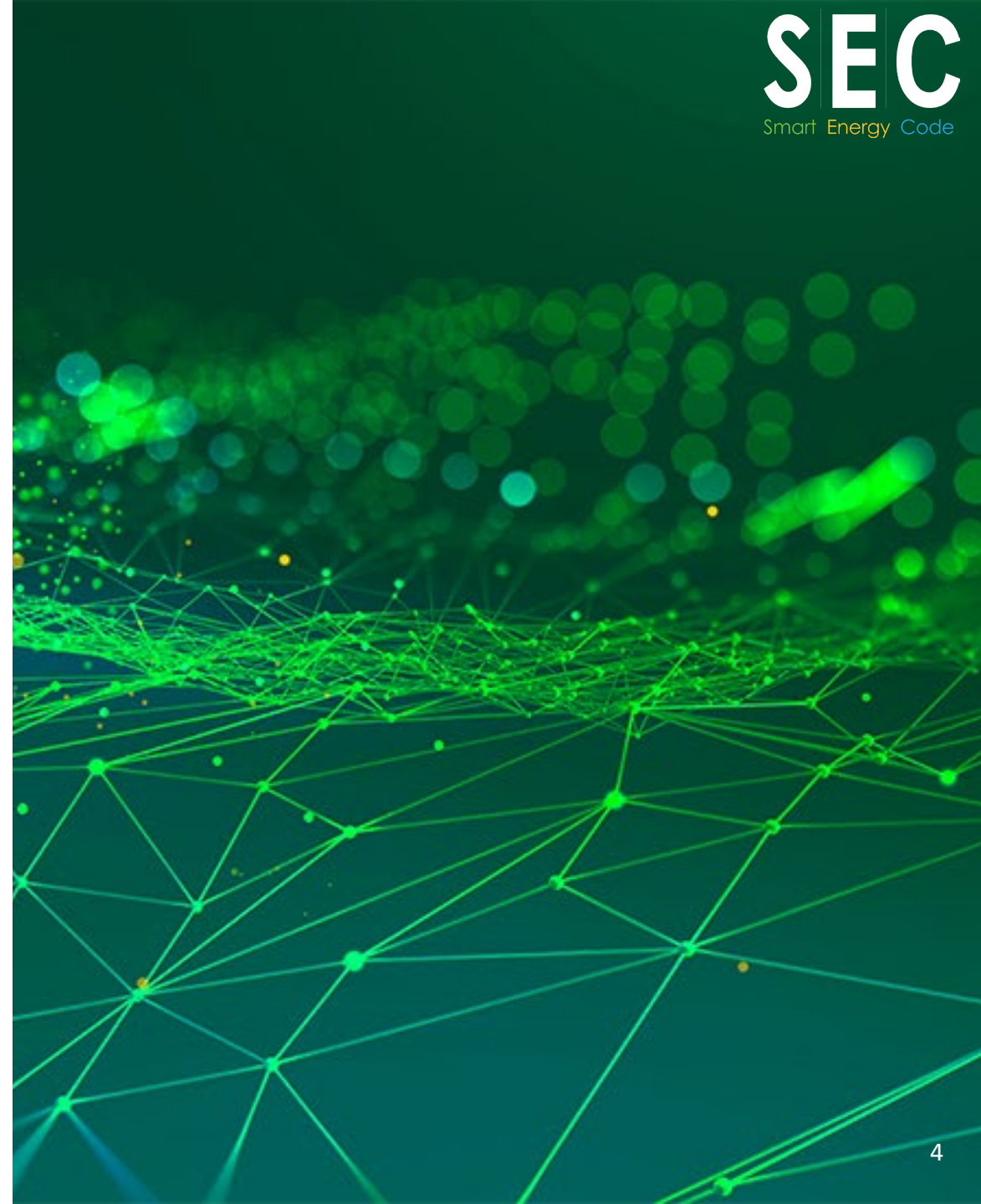
Housekeeping

- Please raise your hand
- Please be clear, explain acronyms
- This session will be recorded for minuting purposes, please be courteous!
- Just a reminder that we should be able to have free discussions of ideas



■ Introductions

- When I say your name, please:
 - Say hello so we can check your audio is working



SECMP0252 Delivery Options

We believe in making Britain more connected, so we can all lead smarter, greener lives.

March 25

Change Board Approval Status

- At Change Board on 26th February, SECMP0252 was approved for implementation in the November 2025 SEC Release.
- The approved FIA included alternative methods for DCC Users, including non-responsible Parties, to return any Comms Hubs to the DCC in any state, and provides the DCC Service Providers with the ability to deal with that return.
- Validations of candidate Comm Hubs would mean that the DCC can update the SMI Status to Decommissioned, allowing Parties to return stranded Comms Hubs.
- Service Users could return Comms Hubs using “Happy Path” Scenarios of SR8.3, SR8.13.3 / 8.13.4 or by using a Comms Hub Update Bulk (CHUB) file containing a list of up to 1000 Comms Hubs IDs.
- While the FIA referred to a generic DCC Service Management System (DSMS) interface, it was assumed this functionality would be provided by the Future Service Management (FSM) system – as well as planned and costed on this basis.

FSM Programme Announcement

**The DCC have announced that the delivery of FSM will be delayed.
No potential Release date has been announced as yet.**

Commercial and Financial discussions are ongoing.

What Can Be Done?

The following potential options have been identified:

1. Expand the FIA to also deliver a Remedy-SSI-SSMI based solution for November 2025, but also include the FSM-based solution for later inclusion. This meets the Requirements but has been costed as significantly more expensive, with a large element of 'Regret Spend'.
2. Deliver the FIA and add a simple SSMI interface, allowing Service Users to submit digitally signed CHUB files to DCC and DCC Users to load those files into the Validation part of SECMP0252. Limits on the number of files would be added, and Digital Signing would mean that rogue actors could not attempt to Decommission Comms Hubs that were not submitted by Service Users. When FSM is available CHUB submission would switch to it. The extra SSMI interface is relatively inexpensive, and the whole solution would be expected to remain within the costs approved at Change Board.
3. Deliver the FIA as specified, but turn off the CHUB file interface until FSM is available. This would increase testing by a medium sized amount.
4. Delay the 252 implementation completely until FSM is available, potentially June 2026. This will be after the expected increase in Comms Hubs returns triggered by the 4G Comms Hub rollout.

Next Steps?

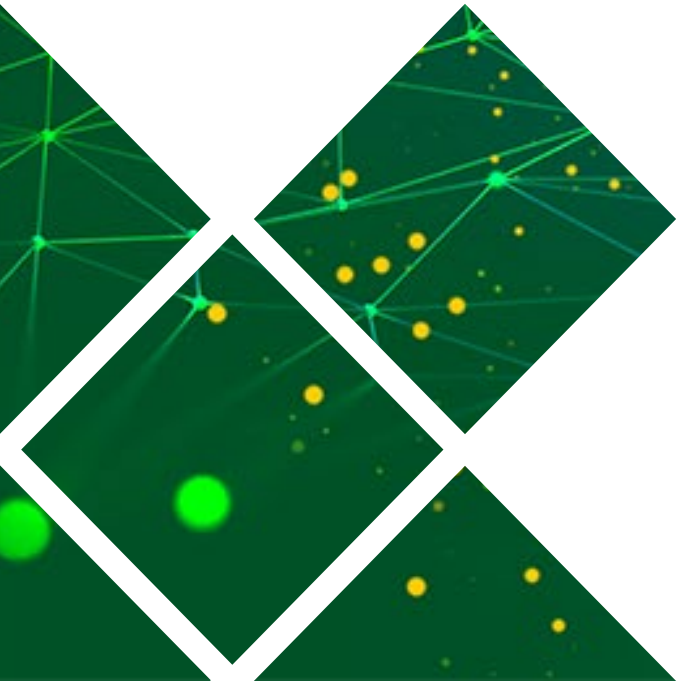
1. The ask is for the Working Group to select one of the options.

DCC believe we can deliver Options 1, 2, or 3 by November 2025, with Option 2 as the least risky and least costly option meeting the November SEC Release timeline.

2. We would then go to SSC to get security-based approval of the chosen solution.

SEC Issues Group

March 2025



■ Issues Group - Establishment of PSC into the SEC

Raised by Emma Johnson of Centrica
Ben Giblin

TBC

■ Objectives of the Working Group

NOTE	The issue
AGREE	The next steps

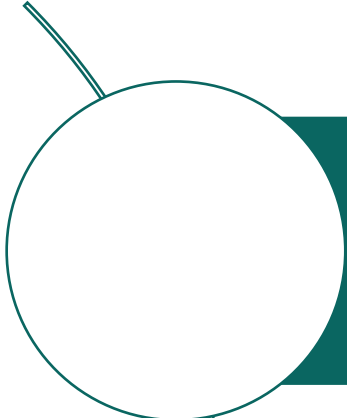
Issue

- The Privacy Sub-Committee is not detailed in the SEC like certain other Sub-Committees.

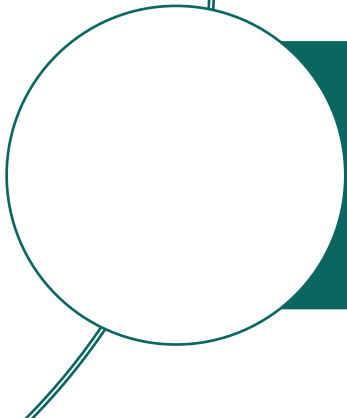
Impact

- The PSC is unable to raise modifications.

Questions



Do you believe the PSC should be established within the SEC?



Any further comments?

■ Next Steps



Change Sub-Committee

18 Mar 2025



Modification Report Consultation

19 Mar - 8 Apr 2025



Change Board

23 Apr 2025

■ Issues Group - Radio Teleswitch Switch-Off

Liz Woods

Submitted by Richard Vernon from the DCC

TBC

■ Objectives of the Issues Group

REVIEW

The issue

AGREE

The next steps

Issue

- Some Traditional Meters utilise Radio Teleswitch (RTS) technology to provide the consumer with multi-rate tariffs and are often supplied in areas of off mains gas, or to support storage heating systems and other reasons.
- The RTS signal is due to be switched off from June 2025 and meters will need to be replaced with SMETS2 Devices.
- There is concern that some properties in the CSP North area will not be able to connect to the Long Range Radio (LRR) Wide Area Network (WAN) to benefit from Smart services or continue to use a time of use tariff.
- There are a number of RTS meters in the Central, South and North, particularly those that may instead benefit from a 2/3G Communications Hub (CH) installation.

■ Impact & Proposed Solution

Impact

- Some Consumers will not be able to benefit from a Smart meter installation and may lose access to time of use tariffs.
- This may be particularly impactful for those Consumers with storage heating which currently use off-peak supply.

Proposed Solution

- The Proposer would like to include some exclusion criteria within the SEC to allow RTS meters to be replaced using 2/3G CHs, including where the North LRR signal is weak (e.g. where a full Install and Commission (I&C) cannot be completed or cannot be connected).
- Legal text only change (no plans for any system changes, incl WAN Coverage checker)

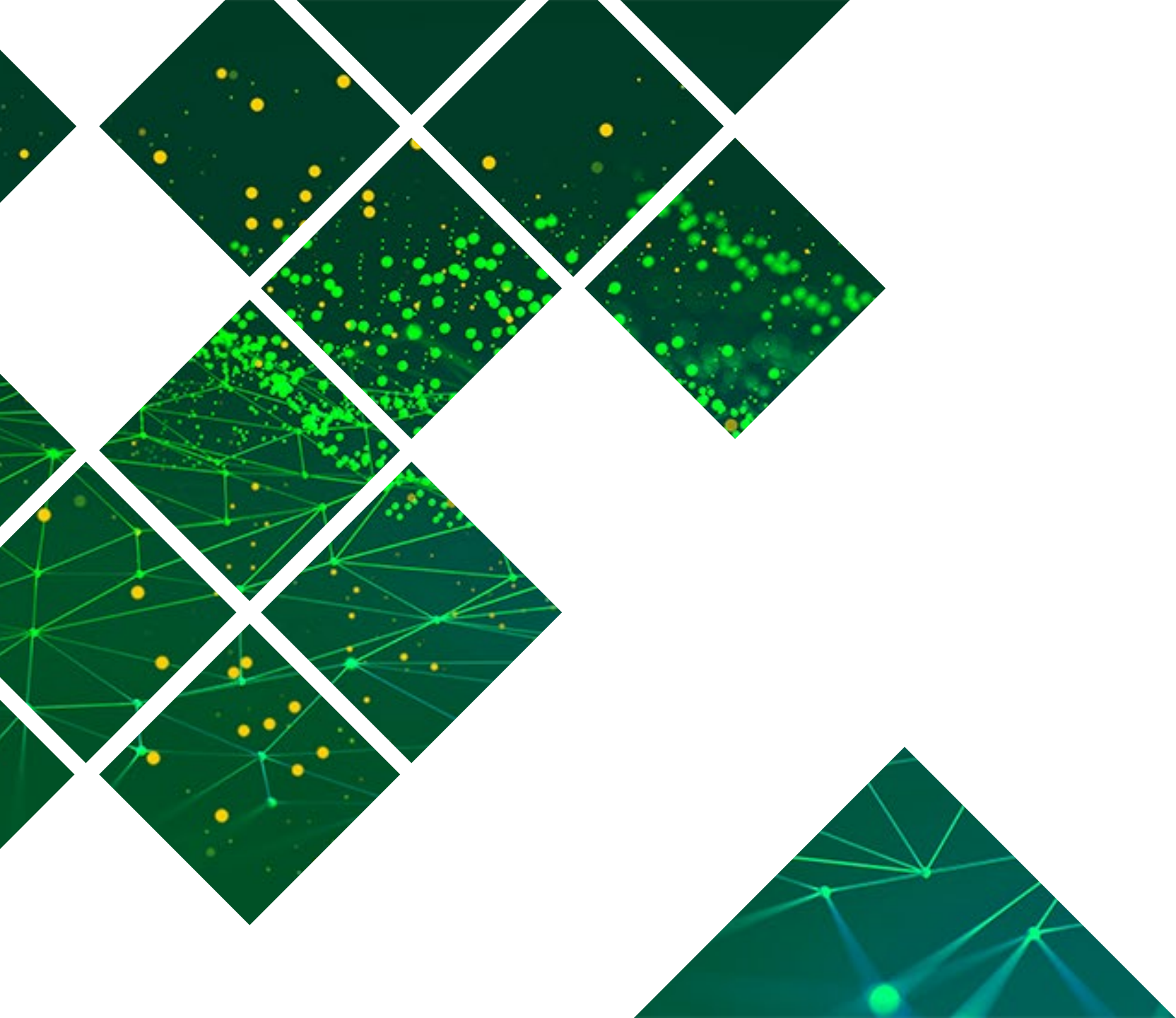
■ Questions for the Issues Group

Does the Issues Group agree with these concerns?



Does the Issues Group believe this issue should become a SEC Modification?





Thank you for listening

Any questions?

■ Issues Group – Access to historic GSME Battery Alerts

Raised by Joey Manners of Octopus
Ben Giblin

TBC

■ Objectives of the Issues Group

NOTE	The issue
AGREE	The next steps

Issue

- Suppliers do not have visibility of whether a gas battery loss event has taken place if it took place before the Supplier gained the supply.
- The Supplier cannot remotely query the meter as the response will timeout and final, leading to the GPF returning an E4 Authorisation failure.

Impact

- Suppliers can't proactively resolve the issue, with the customer going through standard fault resolution processes.
- This leads to increased costs and poor customer experience.

■ Questions

Do you have any
comments about the
scale of this issue?

Do you have any
further comments
about this issue?

■ Next Steps



Change Sub-Committee

18 Mar 2025



TABASC

3 Apr 2025



OPSG

8 Apr 2025

■ Issues Group - BCDR Engagement

Talia Lattimore

Submitted by David Rollason from the DCC

TBC

■ Objectives of the Issues Group

REVIEW

The issue

AGREE

The next steps

Current Arrangements

- SEC Section H 'DCC Services' Clause 10 sets out provisions related to BCDR, including how the DCC must engage with SEC Parties ahead of testing.
- The current provisions were put in place under SECMP0029 'Business Continuity and Disaster Recovery Testing Amendments' in 2018 and require the DCC to consult and notify SEC Parties and the SEC Panel of its intention to carry out BCDR testing. This includes providing a BCDR Test Schedule at least 60 Working Days before any test is due to commence.

Issue

- The DCC's approach to BCDR testing has evolved since SECMP0029 was first implemented. As a result, the current SEC Party engagement requirements may not be appropriate in every instance of BCDR testing.
- Some testing does not impact DCC Users or service availability (e.g. desk-based exercises and tests which run in parallel to other activities). Furthermore, some BCDR testing is completed as part of Planned Maintenance and the SEC requires the DCC to notify SEC Parties 20 Working Days before the start of the month where there is Planned Maintenance activities scheduled. The Proposer believes that having different engagement requirements across different activities causes more complexity for the DCC and Users.

■ Impact and Proposed Solution

Impacts

- The combination of different engagement requirements across different outage activities and the need for advanced planning can make it difficult to engage Parties in an efficient and joined up manner.
- In addition to this, SEC Parties currently have no formal visibility over how the DCC approaches its BCDR Tests in terms of the assessment on, and the approach to, testing. This means parties may have little insight into the benefits of testing and why its conducted.

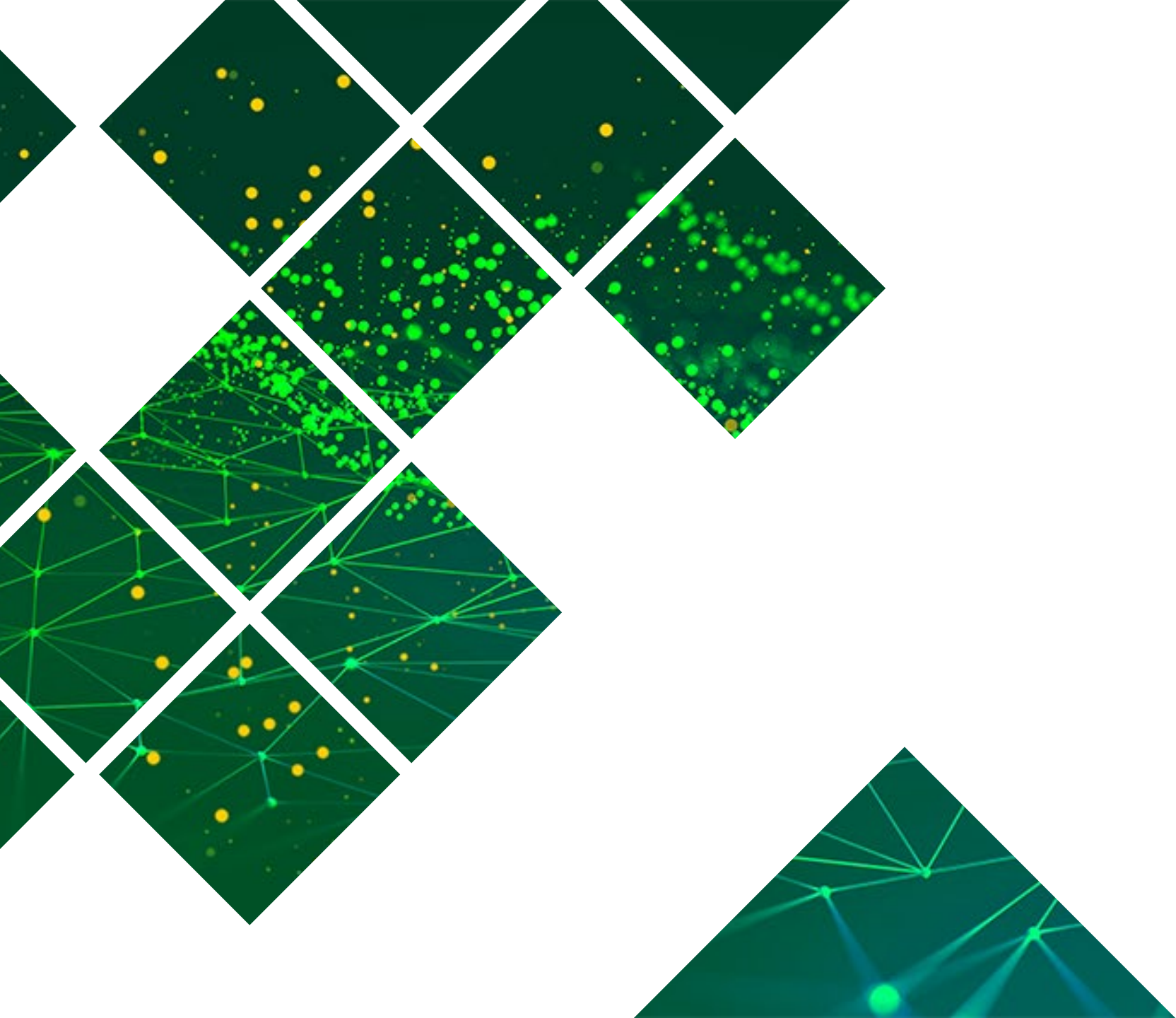
Proposed Solution

- The Proposer would like to amend the current requirements for engagement and notification regarding BCDR Testing (considering the DCCs change of approach to testing) and formalise the production and availability of the DCC's BCDR Testing Approach document with a requirement to review the approach on a regular basis.

Questions for the Issues Group

Does the Issues Group agree with these concerns?

Does the Issues Group believe this issue should become a SEC Modification?



Thank you for
listening

Any questions?

YOUR FEEDBACK MATTERS

GET IN TOUCH WITH YOUR THOUGHTS AND COMMENTS

SEC.Change@gemserv.com

January episode: February 2025 SEC Release and Change
Board vote

Upcoming Episode: Benefits Realisations Project and Change
Sub-Committee election results

**Want know more about SEC Change and Modifications?
Why not listen to our Modcasts!**

Available to listen on our [website](#) or [LinkedIn](#)

Thank you for attending

The next meeting will be on
Wednesday 2 April 2025

